

Vehicle Fleet Development & Management

INTRODUCTION

- Transportation activities can account for over 70% of an organization's supply chain
 costs. Thus, it is vital that an organization gets the transportation function right, whether
 its ambition is to meet personnel mobility needs or to execute the delivery of goods and
 materials.
- This Vehicle Fleet Development & Management training course will examine the
 transportation function in a holistic manner. This training course will start by outlining the
 requirements of successful fleet maintenance programs and workshops. The training
 course then describe the components of stringent fleet and driver safety programs and
 experiment with different capital budgeting and distribution routing techniques. This
 training course will conclude with a thorough explanation of key fleet performance
 measures.

PROGRAMME OBJECTIVES

By the end of the Vehicle Fleet Development & Management training course, participants will be able to:

- State the objectives of fleet management and the role of the fleet manager
- Implement a fleet preventive maintenance program
- Determine requirements for efficient workshops
- Create fleet safety and driver selection programs
- Use capital budgeting techniques to perform vehicle replacement analysis
- Optimize distribution vehicle routes
- Write Key Performance Indicators (KPIs) and measure performance of the fleet

WHO SHOULD ATTEND?

- Fleet Managers and Coordinators
- Maintenance Managers and Supervisors
- Transportation Planners
- Fleet Safety Managers & Supervisors
- Operations Professionals

TRAINING METHODOLOGY

 This Vehicle Fleet Development & Management training course uses a variety of individual exercises, team exercises and case studies. It also leverages a series of videos portraying the latest transportation management systems.

PROGRAMME SUMMARY

This Vehicle Fleet Development & Management training course provides a framework
for fleet management professionals. Upon successful completion of this training course,
delegates will be able to demonstrate a variety of knowledge and experience to
effectively manage the operation of commercial vehicle fleets at different levels of
seniority and responsibility.

PROGRAM OUTLINE

Introduction to Fleet Management

- Definition of Fleet Management
- · Objectives of Fleet Management
- Costs associated with Fleet Management
- Maximizing Customer Service
- Fleet Manager Profile
- Fleet Maintenance Management
- Roles and responsibilities in Maintenance
- Benefits of preventive Maintenance Inspections
- Scope of preventive Maintenance Programs
- Unscheduled Maintenance
- Road Calls
- Tire Selection and Management
- Parts and Supply Management
- Vendor vs. In-house Maintenance

Workshop Management

- Workshop Layout
- Workshop Tools
- Computing Workshop Productivity
- Facility Requirements
- Bay Space Layout
- Fleet Safety Management
- Elements of a Safety Program
- Reasons for Accident Prevention
- Driver Selection Criteria
- Fleet Skill Tests

Vehicle Selection and Replacement

- Vehicle Selection Criteria
- Own or Contract Analysis
- Vehicle Replacement Analysis
- Capital Budgeting Techniques

Transportation and Distribution Planning

- Transportation fundamentals and optimization
- Factors affecting transportation decisions
- Network design options
- Routing of distribution vehicles

Measuring and Improving Fleet Performance

- Fleet Measurement System
- Transportation Costs
- Cost Ratios
- Transportation Asset Productivity
- Financial and Quality Indicators
- Cycle Time Indicators
- Measuring and Improving Fleet Utilization

