

Certified Courses



Strategic Brand Development and Performance Management

INTRODUCTION

- The power of brands has increased enormously in the past 25 years – Apple®, Google®, Microsoft®, Amazon® and Facebook® have combined annual revenues in excess of \$800 billion and previously defunct brand names such as Blaupunkt® and Akai® have been revived – because brands sell products and services, to consumers and to businesses.
- This Strategic Brand Development and Performance Management training seminar will provide you with a good understanding of how to track brand value/performance and research/plan brand development.

This training seminar will highlight:

- Valuing brands as assets
- Assessing brand performance
- Research methods for brand managers
- Maintaining the brand portfolio
- Adding to the brand portfolio

OBJECTIVES

By attending this seminar, you will learn to:

- Discuss how to place a value on a brand
- Explain how to assess brand performance
- Assess different research methods and how to use comparative methods to test brand options
- Formulate a brand architecture
- Plan how to extend a brand/appraise the pros and cons of brand expansion
- Discuss portfolio maintenance

ORGANISATIONAL IMPACT

- Attending this Strategic Brand Development and Performance Management training course, the participants will return to their organizations with a broader understanding of how strategic brand management activities support business objectives, including how to:
 - Value brands, using a price premium methodology
 - Research brand performance
 - Develop a coherent brand architecture
 - Analyze future brand developments
 - Maintain the brand portfolio
 - Extend the brand portfolio

PERSONAL IMPACT

This training course will help the participants to strengthen their strategic brand management capabilities, including:

- A structured approach to managing brands
- Assessing brand value
- Applying appropriate brand research methods
- Building brand portfolios using an architectural approach
- Keeping brand portfolios in good shape
- Setting up direct and/or indirect channels to market, as appropriate

WHO SHOULD ATTEND?

- This training course is suitable to a wide range of professionals with an interest in brand management and marketing, but will greatly benefit:
 - Marketing Executives
 - Brand Managers
 - Key Account Executives
 - Business Development Professionals
 - Entrepreneurs
 - Small to Medium Enterprise (SME) owners and Managers
 - Sales Executives and Sales Managers

Course Outline

Brand Value, Performance and Research

- Developing brand financials, e.g. return on investment, future cash flows, net present value
- Establishing the brand value chain
- Assessing brand performance
- Supporting brand audits with focused tracking surveys
- Using research to identify customer perception of brands
- Qualitative and quantitative research methods
- Brand based and marketing based comparative methods
- Conjoint analysis, residual based and valuation-based methods

Brand Architecture

- Brand strategy and brand architecture, developing a hierarchy of brands
 - Creating a brand architecture
 - Building brand equity Introducing new products and brand extensions
 - Designing brand extensions, naming brand extensions for maximum impact
 - Managing brands over an extended period of time
 - Balancing the brand portfolio, refreshing tired brands, developing acquisitions and divestments
 - Introducing new market segments
 - Introducing new regional/continental markets, dealing with international considerations, building global brand equity
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